

P.O. Box 108 406 North Minnesota Street Warren, MN 56762-0108 218-745-4711 800-552-7366

| Acct Nur | nber | Am | ount Due | Due Date | Amount Paid |
|----------|------|-----|------------|------------|-------------|
| 99999 | 9999 | ; | 555.00 | 01/01/0000 | |
| Meter | Mete | r# | Present Re | eading | |
| Main | 1111 | 111 | 333 | 3 | |
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JOHN DOE 9999 90TH AVE ANYTOWN MN 99999-9999

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is a member-owned utility. As a PKM member, you own this cooperative, profits are returned to you, and we are here to serve you. You can reach us at:

P.O. Box 108, Warren, MN 56762 218-745-4711 or 800-552-7366

Payment Responsibility

Payments must be postmarked by the due date to avoid late fees or other charges. A late fee will be applied to your account based on the account balance if balance is not paid in full. If your account falls into arrears, the collection fee is \$50, reconnect fees are \$100 (\$250 if after hours). Please call us immediately if you are unable to pay your bill by the due date. We will do our best to work with you.

In Case of an Outage

If you are without power please check your fuses or circuit breakers inside and on the pole before calling. Check to see if your neighbors have power. Outage reporting should be directed to 218-745-4711 or 1-800-552-7366. If possible please have your 7 digit account number available.

Explanation of Terms

Operation Round Up is a voluntary program for members to round up their bill to the next whole dollar. The donated money is placed in a trust fund and distributed in the form of scholarships to active members of PKM Electric Cooperative, Inc. Please feel free to contact PKM to pick up or mail out a Scholarship application.

Budget Billing averages your amount due so you pay the same amount every month except July. July is Reconciliation month (PKM will reevaluate budget amounts to determine if they need to be increased or decreased).

Off Peak Load Control Info helps determine if your heat is being controlled by checking our website at www.pkmcoop.com.

Fixed Charge is a monthly fee that is for expenses related to the meter located at your account, and also other costs that do not vary with the amount of electricity used. These costs include utility plant investment, operation and maintenance costs, administration and general costs, depreciation, interest, billing costs, and property taxes.

Electric Heat Sales Tax Exemption is available to any Minnesotan whose primary heating source is electric. Sales Tax exemption forms can be mailed out to customers from PKM or printed off of MNs website.... www.revenue.state.mn.us

Payment Options

- ACH bank draft (automatic funds Transfer) a monthly bank draft directly from your checking or savings account (no fee)
- > Return Payment by mail with courtesy envelope
- > Walk-in or night depository box at the Warren office only

Thank You for the Opportunity to serve you.